



COMMUNITY
HEALTH

VOLUNTEERS

Patient Flow Chart

A patient tests positive for COVID-19 in the city of Milwaukee



The Milwaukee Health Department calls the patient to start contact tracing and offer opt-in to our program



Patient leaves name and phone number on opt-in portal



Staff/ Lead volunteer call patient to establish opt-in and receive address



Patient is added to patient tracker, assigned ID #, given pulse oximeter, and assigned to a volunteer



Volunteer is notified they have received a patient and daily calls start



Calls last for 10 days and unless symptoms have worsened, patient is exited from the program